



JYOZANKEI GRAND HOTEL
ZUIEN

Important Announcement

September 10, 2018

We are welcoming guests!

-Actual status of our Hotel after the 2018 Hokkaido Eastern Iburi earthquake

To our guests,

First of all, we would like to express our deepest condolences and sympathy to all the people who were affected by the earthquake struck Hokkaido on the morning of September 6th, 2018.

Also, we are very sorry for all the inconveniences that our guests who stayed at our hotel or made reservation on the day and after a couple of days of earthquake.

Fortunately, our Hotel facilities have sustained no structural damage from the earthquake. As of today, the lifeline stage in our neighborhood area is restored as follows.

- 1) Power supply and water supply····· normal
- 2) Public transportation operation ····· normal
- 3) No road collapse occurred from Airport and nearby train station.

As a result of the above circumstances and strict inspection on all the functions to ensure safety of guests, we are now back to the stage that allow us to offer our high standard of service. Since Hokkaido is about to welcome in the most beautiful season of all, we hope you enjoy your stay.

Thanking again for your warm concerns and worries expressed after the earthquake, we are looking forward to welcoming you at your earliest convenience.

With sincere regards,